

# ARCAM

## BDP100 Software Update Procedure v3



1) Download the appropriate file for your region of BDP100 (version L037B109R3):

Region B2 code (43Meg): L037B109R3\_B2.iso

Region A1 code (43Meg): L037B109R3\_A1.iso

Region C5 code (43Meg): L037B109R3\_C5.iso

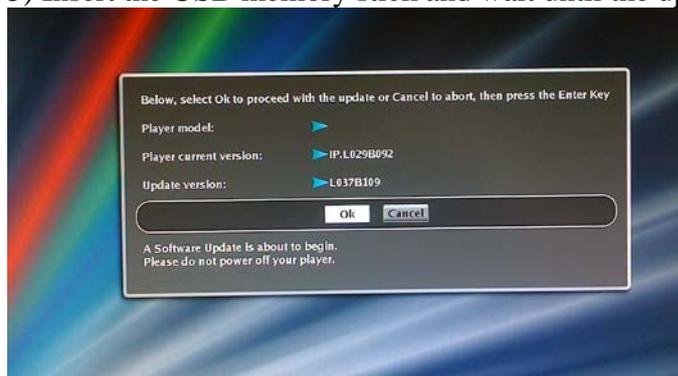
2) Transfer this file onto a USB memory stick. Ensure that the file has finished transferring before removing the USB memory stick – how to do this will depend on your operating system. If using a Mac, the USB memory stick will have to be “cleaned” of any operating system files – an example application that can do this is “Clean My Mac”. Also, do not use any USB memory stick that has additional installed software, e.g U3 drives, etc.

3) Turn on the BDP100 connected to a display with no disc in the drawer.

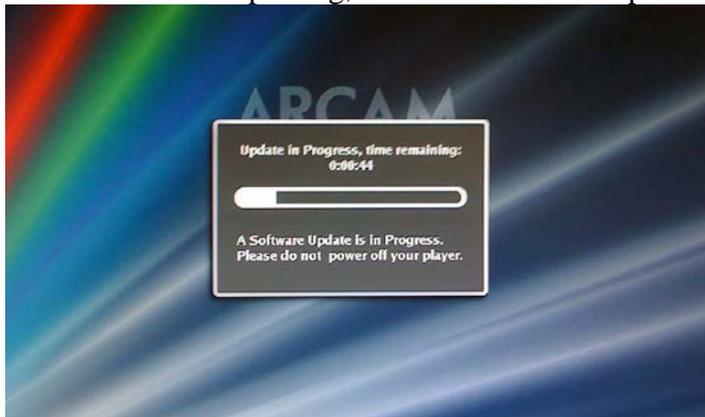
4) Wait for the BDP100 to fully start:



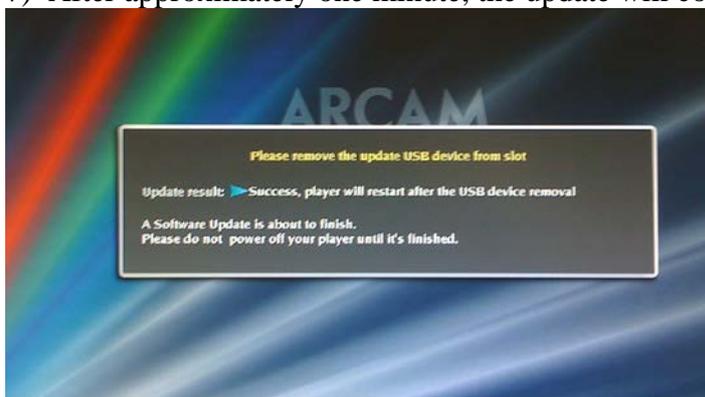
5) Insert the USB memory stick and wait until the update file is found:



6) Press OK on the CR104 remote control (ensure the remote is in BD mode first) – the unit will start updating, do NOT turn off the power:



7) After approximately one minute, the update will complete:



8) Remove the USB memory stick & wait for the BDP100 to restart. You should then reset to defaults (System, reset to defaults, press OK):



## Troubleshooting:

If the wrong region code is used, a USB memory device is used that has additional packaged software (e.g. U3 drives) or a drive with additional files is used then you may see a message the same, or similar to:



Remove the USB key and press the OK key on the remote control then power cycle the BDP100.

Retry with the correct region code, remove the additional files, or use another USB memory stick.